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Birmingham Airport Internship Vacancies 2025 New Hiring

Description

Birmingham Airport's Internship and Apprenticeship Program 2025 offers an exciting opportunity for individuals looking to start their careers in the aviation, customer service, and operations sectors. As an intern or apprentice, you will gain invaluable hands-on experience in a dynamic, fast-paced environment at one of the UK's busiest airports. This program is designed to equip you with the skills and knowledge necessary for a successful career in the aviation industry, allowing you to make meaningful contributions to Birmingham Airport's operations while learning from experienced professionals.

Responsibilities

- Assist various departments (e.g., Operations, Customer Service, Logistics, Marketing, HR) in daily tasks and projects.
- Support the smooth operation of airport services, ensuring high levels of customer satisfaction.
- Contribute to the planning and execution of airport events and initiatives.
- Work closely with team members to maintain safety and security protocols.
- Manage administrative tasks such as preparing reports, data entry, and document filing.
- Participate in training sessions, workshops, and shadowing opportunities to gain knowledge about the aviation industry.
- Help with passenger inquiries and assist in improving the customer experience at various touchpoints across the airport.
- Assist in operational tasks, such as managing airport queues, baggage handling, and assisting passengers with special needs.
- Learn and follow relevant health and safety procedures and contribute to maintaining a safe and clean working environment.
- Collaborate with multiple departments to help improve airport processes and efficiency.

Qualifications

- GCSEs (or equivalent) in English and Mathematics (Grade C or above, or equivalent).
- Ideally, candidates should have or be working towards A-levels or equivalent qualifications, or a vocational qualification relevant to the aviation or customer service industry.

Experience

- No prior professional work experience required, though any voluntary or part-time work in customer service or hospitality would be beneficial.
- A strong desire to start a career in the aviation industry and an eagerness to learn.
- Previous experience in a fast-paced environment or working in a team setting will be an advantage.

Hiring organization

Birmingham Airport Internship

Employment Type

Intern

Duration of employment

6 Months

Industry

Airlines and Aviation

Job Location

Birmingham, England, United Kingdom, B33 8QY,, Birmingham,, England,, United Kingdom,

Working Hours

8

Base Salary

10

Date posted

February 18, 2025

Valid through

29.01.2026

Skills

- **Communication:** Excellent written and verbal communication skills with the ability to interact with diverse groups of people.
- **Customer Service:** A passion for delivering exceptional customer service and helping others.
- **Teamwork:** Ability to work collaboratively with various departments and individuals in a multicultural environment.
- **Organisational:** Strong organisational skills with attention to detail and the ability to manage multiple tasks efficiently.
- **Problem-Solving:** Ability to think critically and solve problems in a fast-paced environment.
- **Adaptability:** Flexible, willing to learn new skills, and able to adapt quickly to change in a dynamic workplace.
- **Time Management:** Ability to prioritise tasks and manage deadlines effectively.
- **Digital Literacy:** Basic knowledge of IT systems, including Microsoft Office Suite, and the ability to quickly learn new digital tools.

Job Benefits

- Competitive apprenticeship salary (dependent on age and experience).
- A structured learning and development program to support career progression.
- Opportunity for permanent employment upon successful completion of the apprenticeship (subject to performance).
- Access to a variety of training programs and workshops tailored to the aviation industry.
- Mentorship and support from experienced professionals throughout the program.
- A dynamic and diverse working environment in one of the UK's leading airports.
- Discounts at various airport shops, restaurants, and services.
- Potential for career growth and opportunities across multiple departments within Birmingham Airport.

How To Apply

Interested candidates should submit the following:

1. A current CV outlining your education, work experience and any relevant skills or achievements.
2. A cover letter maximum 1 page explaining why you are interested in the Birmingham Airport Internship or Apprenticeship Program, what skills you hope to develop, and how you can contribute to the airport's operations.
3. An online application via the Birmingham Airport Careers portal ensuring all required information is completed accurately.

[Job Vacancies Portal Here:](#)