



Salt Lake City
International Airport

<https://www.futureinterne.online/job/salt-lake-city-airport-internship/>

Salt Lake City Airport Internship Service Opportunities 2025

Description

The Salt Lake City Airport Internship Service Opportunities 2025 program provides students with valuable exposure to the operations, management, and customer service aspects of one of the busiest airports in the United States. Interns will work across various airport services, assisting with operational support, passenger services, logistics, and enhancing the overall traveler experience. This internship offers a unique opportunity to gain hands-on experience in the aviation and transportation industries.

Responsibilities

As an intern in the Service Opportunities Program at Salt Lake City International Airport, your main responsibilities will include:

- **Passenger Assistance:** Help with customer service inquiries, assisting travelers with directions, flight information, and general airport services.
- **Operational Support:** Assist in coordinating airport operations, such as baggage handling, gate management, and ensuring that flights depart on time.
- **Event Coordination:** Support the organization of special events, promotional activities, and customer experience initiatives within the airport.
- **Data Collection & Analysis:** Gather and analyze passenger flow data, providing insights to improve operational efficiency and the traveler experience.
- **Security & Safety Protocols:** Assist with ensuring that airport security and safety protocols are followed in accordance with federal and airport regulations.
- **Project Assistance:** Support airport management teams with special projects related to airport expansion, sustainability, and service improvements.
- **Communication:** Help with internal and external communications, including assisting with the coordination of announcements, social media updates, and airport signage.
- **Administrative Support:** Provide general administrative assistance to the airport's departments, such as document preparation, scheduling, and filing.

Qualifications

- **Education:** Currently enrolled in an undergraduate program or recent graduate in Airport Management, Aviation, Business Administration, Hospitality, Tourism, Public Relations, or related field.
- **Academic Standing:** Minimum GPA of 2.5 or higher preferred.
- **Technical Skills:** Proficiency in Microsoft Office Suite (Word, Excel, PowerPoint). Knowledge of airport management software or customer service platforms is a plus.
- **Communication Skills:** Strong verbal and written communication skills for interacting with travelers, airport staff, and stakeholders.

Hiring organization

Salt Lake City Airport Internship

Employment Type

Intern

Duration of employment

6 Months

Industry

Government Administration

Job Location

Salt Lake City, Utah, United States,,
84103,, Salt Lake City,, Utah,,
United States,

Working Hours

8

Base Salary

10

Date posted

January 2, 2025

Valid through

29.01.2026

Experience

- **Preferred:** Previous internship or volunteer experience in customer service, hospitality, event planning, or aviation is a plus.
- **Relevant Experience:** Interest in aviation, airport operations, or customer service roles is highly desirable.

Skills

- **Customer Service:** Ability to handle customer inquiries professionally and provide exceptional service in a fast-paced environment.
- **Problem-Solving:** Capability to think quickly and resolve issues efficiently, ensuring a smooth experience for passengers.
- **Teamwork:** Ability to collaborate and work effectively within a team environment.
- **Attention to Detail:** Ensuring accuracy in tasks such as flight information, safety protocols, and event coordination.
- **Multitasking:** Capability to manage multiple tasks and responsibilities efficiently, often under time constraints.
- **Adaptability:** Comfortable working in a dynamic, fast-paced environment and adjusting to changing circumstances.

Job Benefits

- **Hands-on Experience:** Gain direct exposure to airport operations, customer service, and the aviation industry, preparing you for a career in aviation or transportation management.
- **Networking Opportunities:** Build professional connections with experienced airport professionals, service providers, and vendors.
- **Compensation:** Paid or unpaid opportunities available depending on location and position. Stipends may be offered for qualifying internships.
- **Professional Development:** Participate in workshops, training, and meetings to develop critical skills in airport operations, customer service, and management.
- **Career Opportunities:** A chance to explore potential full-time career paths in aviation, customer service, logistics, and management with one of the busiest airports in the U.S.
- **Travel Perks:** Experience working in an airport environment with potential access to travel benefits or discounts through industry partnerships.

How To Apply

To apply for the Salt Lake City Airport Internship Service Opportunities 2025, follow these steps:

1. **Submit Application Online:** Visit the Salt Lake City Airport Internship Portal to complete your application.
2. **Resume and Cover Letter:** Upload a current resume and cover letter detailing your interest in the internship, your career goals, and why you are interested in airport service opportunities.
3. **Academic Transcript:** Provide an unofficial or official academic transcript from your current educational institution.
4. **Recommendation Letters:** Include two professional or academic references who can speak to your skills, character, and interest in the aviation field.